

# Business Responsibility and Sustainability Report

## SECTION A:

### GENERAL DISCLOSURES

#### I. Details of listed entity

1.	Corporate Identity Number (CIN) of the Company	<b>L24231PB1976PLC003624</b>
2.	Name of the Company	<b>BCL INDUSTRIES LIMITED</b>
3.	Year of Incorporation	<b>03-02-1976</b>
4.	Registered Office Address	<b>Hazi Rattan Link Road, Bathinda- 151001 (PB)</b>
5.	Corporate Address	
6.	Email Address	<a href="mailto:cs_bcl@mittalgroup.co.in">cs_bcl@mittalgroup.co.in</a>
7.	Telephone	<b>+91 164-2240163</b>
8.	Website	<a href="http://www.bcl.ind.in">www.bcl.ind.in</a>
9.	Financial Year Reported	<b>April 1, 2024 to March 31, 2025</b>
10.	Name of the Stock Exchanges where shares are listed	<b>BSE Limited and NSE Limited</b>
11.	Paid-up Capital	<b>29,51,63,340</b>
12.	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	<b>Mr. Ajeet Kumar Thakur</b> <b>Tel- +91 84277-79357</b>
13.	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).	<b>Disclosure made in this report are on a standalone basis and pertain only to BCL Industries Limited</b>
14.	Name of assurance provider	<b>NA</b>
15.	Type of assurance obtained	<b>NA</b>

#### II. Products/Services

##### 16. Details of business activities (accounting for 90% of the turnover)

S. No.	Description of Main Activity	Description of Business Activity	% of turnover of the Company
1.	Manufacturing	Distillery	54.53%
2.	Manufacturing	Edible oil	44.95%
3.	Construction	Real Estate	0.51%

##### 17. Products/Services sold by the Company (accounting for 90% of the turnover)

S. No.	Product/Service	NIC Code	% of total turnover contributed
1.	Ethanol	1,101	30.03
2.	ENA	11,012	16.40
3.	Edible Oil	10,402	35.68
4.	Vanaspati	10,401	4.22
5.	DDGS	10,406	5.30

### III. Operations

#### 18. Number of locations where plants and/or operations/offices of the Company are situated:

Location	Number of plants	Number of offices	Total
National	2	2	4
International	-	-	-

#### 19. Markets served by the Company

##### a. Number of locations

Locations	Number
National (No. of States)	1 State (Punjab)
International (No. of Countries)	-

##### b. What is the contribution of exports as a percentage of the total turnover of the Company?

NIL

##### c. Types of customers

BCL Industries Limited mainly operates its 2 Distilleries and produces Ethanol for oil marketing Companies (OMC's) and ENA (Extra Neutral Alcohol) for bottlers.

### IV. Employees

#### 20. Details as at the end of Financial Year

##### a. Employees and workers (including differently abled)

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B /A)	No. (C)	% (C /A)
EMPLOYEES						
1.	Permanent (D)	298	283	94.96	15	5.03
2.	Other than Permanent (Probation) (E)	0	0	0	0	0
3.	Total employees (D + E)	298	283	94.96	15	5.03
WORKERS						
4.	Permanent (F)	517	516	99.80	1	0.19
5.	Other than Permanent (Trainee) (G)	0	0	0	0	0
6.	Total workers (F + G)	517	516	99.80	1	1.96

##### b. Differently abled Employees and workers:

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B /A)	No. (C)	% (C /A)
EMPLOYEES						
1.	Permanent (D)	0	0	0	0	0
2.	Other than Permanent (E)	0	0	0	0	0
3.	Total employees (D+ E)	0	0	0	0	0
WORKERS						
4.	Permanent (F)	4	4	100%	0	0
5.	Other than Permanent (G)	0	0	0	0	0
6.	Total workers (F+G)	4	4	100%	0	0

**21. Participation/Inclusion/Representation of Women**

	Total (A)	No. and percentage of Females	
		No. (B)	% (B/A)
Board of Directors	6	1	16.66%
Key Management Personnel	2	0	0

**22. Turnover rate for permanent employees and workers (disclose trends for the past 3 years)**

	FY 2024-25			FY 2023-24			FY 2022-23		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	8	0	8	87	0	87	0.5	0	0.5
Permanent Workers	12	0	12	210	0	210	12	0	12

**V. Holding, Subsidiary and Associate Companies (including joint ventures)****23. Name of holding/subsidiary/associate companies/joint ventures**

S. No.	Name of the holding/subsidiary/associate companies/joint ventures (A)	Indicate whether Holding/Subsidiary/Associate/Joint Venture	% of shares held by the Company	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the Company (Yes/No)
1	Svaksha Distillery Limited	Subsidiary	75	No
2	Goyal Distillery Private Limited	Subsidiary	100	No

**VI. CSR Details****24. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: YES**(ii) Turnover (in Rs.): **2,065.46 CR**(iii) Net worth (in Rs.): **770.18 CR****VII. Transparency and Disclosure Compliances****25. Complaints/Grievances on any of the principles (Principle 1 to 9) under the National Guidelines on Responsible Business Conduct:**

Stakeholder group from whom compliant is received	Grievance Redressal Mechanism in place (Yes/No) (If yes, then provide web link for grievance redressal policy)	FY'2024-25			FY'2023-24		
		No. of complaints filed during the year	No. of complaints pending resolution at close of the year	Remarks	No. of complaints filed during the year	No. of complaints pending resolution at close of the year	Remarks
Communities	No	0	0	-	0	0	
Investors	Yes	0	0	-	0	0	
(other than shareholders)							
Shareholders	Yes	2	0	-	1	0	
Employees and workers	No	0	0	-	0	0	
Customers	No	0	0	-	0	0	
Value Chain	No	0	0	-	0	0	
Partners							
Others	No	0	0	-	0	0	

**26. Overview of the Company's material responsible business conduct and sustainability issues pertaining to environment and social matters that present a risk or an opportunity to the business of the Company, rationale for identifying the same approach to adapt or mitigate the risk along with its financial implications, as per the following format:**

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Waste Management	O	By effectively managing waste, BCL Industries can reduce its environmental impact, optimize resource utilization, and create value from waste streams. This aligns with the company's commitment to sustainability and its efforts to contribute to a circular economy.	The company diligently monitors waste levels in its manufacturing units, ensuring compliance with regulatory limits.	Positive
2	Water Management	R	Inefficient water management can lead to water scarcity, increased operational costs, and potential legal or reputational issues.	The company actively support water management and all efforts are made to reduce raw water usage in the manufacturing process , making it a zero liquid discharge (ZLD) Company.	Negative
3	Energy Management	O	By effectively managing its energy consumption and exploring renewable energy options, BCL Industries can enhance its sustainability credentials, reduce its carbon footprint, and potentially unlock cost savings that can reinvested into the business.	The company monitors the facility's energy consumption, proactively identifying opportunities for reduction. Robust processes and systems ensure optimal energy efficiency, with ongoing improvements.	Positive
4	Employees Health & Safety	R	Ensuring the health and safety of its employees is a critical responsibility for the company, given the inherent risks associated with its manufacturing operations in the distillery and edible oil sectors. Failure to prioritise employee well-being can lead to workplace accidents, increased absenteeism, and potential legal and reputational consequences.	The company rigorously implements robust health and safety protocols aligned with its policies. Numerous proactive measures are in place to safeguard employee well-being.	Negative

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
5	Human Rights	R	The Company must ensure that its operations and supply chain uphold the highest standards of human rights. Failure to address human rights issues, such as child labour, forced labour, or discrimination, can expose the company to legal, reputational, and ethical risks.	The company has comprehensive policies in place to address human rights challenges, including child labour, forced labour, involuntary labour, and sexual harassment. Additionally, the company fosters a collaborative working environment with its factory workers, actively engaging in discussions to address their concerns	Negative
6	ESG Governance	O	Effective ESG (Environmental, Social, and Governance) governance is a strategic opportunity for BCL Industries to demonstrate its commitment to sustainability, strengthen stakeholder trust, and position itself as a responsible corporate leader. By integrating ESG principles into its decisionmaking processes and overall business strategy, the company can enhance its resilience, mitigate risks, and capitalize on emerging sustainability-driven market trends.		Positive
7	Supply Chain Management	O	Effective supply chain management is a strategic opportunity for BCL Industries to enhance its operational efficiency, ensure the quality and traceability of its products, and strengthen its competitive position. By optimizing its supply chain processes, the company can reduce costs, minimize disruptions, and improve its responsiveness to changing market demands.	The company's business continuity and risk management plans comprehensively address all foreseeable risks within our supply chain, with proactive measures already in progress to mitigate them.	Positive

## SECTION B:

### MANAGEMENT AND PROCESS DISCLOSURES

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
<b>Policy and management processes</b>									
1. a. Whether the Company's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
b. Has the policy been approved by the Board? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
c. Weblink of the policies, if available	Policies can be accessible from company's website under <a href="#">Policies and codes</a> section List of Policies 1. Biodiversity Policy 2. BCL PIT Policy 3. BOD Code of Conduct 4. BRSR Policy BCL 5. Climate Change Policy 6. CSR Policy 7. Cyber Security and Data Privacy 8. Dividend Distribution Policy 9. Event Materiality Policy 10. Independent Directors Appointment Policy 11. Material Subsidiary Policy 12. Nomination Remuneration Policy 13. Occupational Health Safety Policy 14. Records Preservation Policy 15. Related Party Transactions Policy 16. Risk Management Policy 17. UPSI Leak Policy 18. UPSI Management Policy 19. Water Stewardship Policy 20. Whistle Blower Policy								
2. Whether the Company has translated the policy into procedures. (Yes/No)	No	No	No	No	No	No	No	No	No
3. Do the enlisted policies extend to the Company's value chain partners? (Yes/No)	No	No	No	No	No	No	No	No	No
4. Name of the national and international codes/certifications/ labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by the Company and mapped to each principle.	NIL								
5. Specific commitments, goals and targets set by the Company with defined timelines, if any.	The Company is in the process of formulating structured and time-bound commitments to address key sustainability areas such as climate action, plastic waste reduction, sustainable sourcing, and livelihood enhancement. These will include defined targets for energy consumption and waste management.								

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
6. Performance of the Company against the specific commitments, goals and targets along with reasons, in case the same are not met.	To ensure effective implementation, the Company plans to integrate these commitments into individual Key Result Areas (KRAs) and establish a robust monitoring framework. This will enable regular tracking of environmental KPIs, development of an environmental management plan, and periodic performance reviews to ensure alignment with the defined roadmap.								

### Governance, leadership and oversight

7. Statement by Director, responsible for the Business Responsibility Report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)	<p>As sustainability continues to shape the future of the ethanol industry, companies are increasingly embracing green chemistry, decarbonization, resource recovery, and circular practices. Industry leaders are setting ambitious net-zero greenhouse gas emission targets, accelerating the adoption of sustainable frameworks across operations.</p> <p>At BCL, we recognize that our people are central to driving long-term growth and sustainability. We remain committed to fostering a safe, inclusive, and empowering work environment that enables our employees to contribute meaningfully to our shared goals.</p> <p>Sustainable development remains a cornerstone of our business strategy. We are deepening our engagement with local communities around our manufacturing units, aiming to bring lasting, positive change to their lives particularly for the underprivileged. As we move forward, these values will continue to guide our actions and shape our impact.</p>								
8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy(ies).	In the company, the Board of Directors holds the responsibility of supervising the Business Responsibility policies. Annually, the implementation of the company's Sustainability Policies is reviewed and monitored by the CSR Committee of the Board. The Department Heads and Heads of Corporate Functions ensures the responsibility for the execution of the company's Sustainability Policies within their respective departments or functions. They are also tasked with communicating these policies to their employees.								
9. Does the Company have a specified Committee of the Board/Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	Yes, the Board level Corporate Social Responsibility Committee is responsible for decision-making on CSR activities and overseeing Business Responsibility policy(ies).								

### 10. Details of review of NGRBCs by the Company:

Subject for review	Indicate whether review was undertaken by Director/Committee of the Board/any other Committee									Frequency (Annually/Half yearly/Quarterly/Any other – please specify)								
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action																		
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances																		

11	P1	P2	P3	P4	P5	P6	P7	P8	P9
Has the entity carried out independent assessment /evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide the name of the agency.	No, the company conducts regular comprehensive internal audits of its policies. Any gaps identified in the implementation of these policies are evaluated and monitored.								

## 12. If answer to question (i) above is 'No' i.e. not all Principles are covered by a Policy, reasons to be stated:

Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
The entity does not consider the Principle material to its business (Yes/No)									
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
The entity does not have the financial or/human and technical resources available for the task (Yes/No)									
It is planned to be done in the next financial year (Yes/No)									
Any other reason (please specify)									

Not Applicable

## SECTION C:

### PRINCIPLE WISE PERFORMANCE DISCLOSURE

#### Principle 1:

Businesses should conduct and govern themselves with integrity and in a manner that is Ethical, Transparent and Accountable.

#### Essential Indicators:

### 1. Percentage coverage by training and awareness programmes on any of the principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics/principles covered under the training and its impact	%age of persons in respective category covered by the awareness programmes
Board of Directors	5	The Board of Directors of the Company are periodically briefed on various developments with respect to ESG initiatives as well as various Government Regulations and its impact on the operations of the Company	100
Key Managerial Personnel	2	The KMPs Senior Management are also given periodic updates on BCL industries Limited Code of Conduct, the provisions of SEBI (Prohibition of Insider Trading Regulations and Whistle Blower Policy	100
Employees other than Board of Directors and KMPs	2	Safety & POSH Code of Conduct & Ethics	100
Workers	2		100

### 2. Details of fines /penalties/punishment/award/compounding fees/settlement amount paid in proceedings (by the entity or by Directors/KMPs) with regulators/law enforcement agencies/judicial institutions, in the financial year:

	Monetary				
	NGRBC Principle	Name of the regulatory/enforcement agencies/judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine	-	-	-	-	-
Settlement	-	-	-	-	-
Compounding fee	-	-	-	-	-



	Non-Monetary			
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment Punishment		NIL		

3. Of the instances disclosed in Question 2 above, details of the Appeal/Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
	NA

4. Does the Company have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy

Currently, the Company does not have a formalised anti-corruption or anti-bribery policy. However, it has established and communicated a fundamental standard of conduct expected from its employees.

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY'2024-25	FY'2023-24
Directors	0	0
KMPs	0	0
Employees	0	0
Workers	0	0

6. Details of complaints with regard to conflict of interest

	FY'2024-25		FY'2023-24	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	0	Nil	0	Nil
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	0	Nil	0	Nil

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflict of interest.

NA

8. Number of days of accounts payables ((Accounts payable \*365) / Cost of goods/services procured) in the following format:

	FY 2024-25	FY 2023-24
Number of days of accounts payables	23	25

9. Open-ness of business Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY 2024-25	FY 2023-24
Concentration of Purchases	a. Purchases from trading houses as % of total purchases	The Company is committed to enhancing transparency in its business operations. While specific data on the concentration of purchases and sales with trading houses, dealers, and related parties— as well as details on loans, advances,	

Parameter	Metrics	FY 2024-25	FY 2023-24
	b. Number of trading houses where purchases are made from		and investments with related parties—is not currently maintained in the prescribed format, efforts are underway to strengthen internal tracking mechanisms.
	c. Purchases from top 10 trading houses as % of total purchases from trading houses		Going forward, the Company aims to establish a more structured reporting framework to capture and disclose such metrics. This will support improved visibility into related party transactions and business concentration, in alignment with evolving regulatory expectations and best practices in corporate governance.
Concentration of Sales	a. Sales to dealers / distributors as % of total sales		
	b. Number of dealers / distributors to whom sales are made		
	c. Sales to top 10 dealers / distributors as % of total sales to dealers / distributors		
Share of RPTs in	a. Purchases (Purchases with related parties / Total Purchases)		
	b. Sales (Sales to related parties / Total Sales)		
	c. Loans & advances (Loans & advances given to related parties / Total loans & advances)		
	d. Investments ( Investments in related parties / Total Investments made)		

## Leadership Indicators

### 1. Awareness programmes conducted for value chain partners on any of the Principles during the financial year:

Total number of awareness programmes held	Topics/principles covered under the training	%age of value chain partners covered (by value of business done with such partners) under the awareness programmes
-	-	-

### 2. Does the entity have processes in place to avoid/manage conflict of interests involving members of the Board? (Yes/No) If yes, provide details of the same.

The company has established and received board approval for a policy on Related Party Transactions (RPTs) and the determination of Material RPTs. Information about these policies, which guide the company's dealings with RPTs, is available on the company's website. The company has ensured that there have been no materially significant related party transactions between itself and the Directors, Promoters, Key Managerial Personnel, and other designated individuals that could potentially conflict with the company's interests. All related party transactions have received prior approvals from the Audit Committee.

Web-link of the policy:

<https://www.bcl.ind.in/investors-pdf/509/Related%20Party%20Transactions%20Policy>

**Principle 2: Business should provide goods and services in a manner that is sustainable and safe**
**Essential Indicators:**

- Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of products and processes to total R&D and capex investments made by the entity, respectively.**

Segment	FY'2024-25	FY'2023-24	Details of improvements in environmental and social impacts
R & D	0%	0%	Not applicable
Capex	0%	0%	

- Does the entity have procedures in place for sustainable sourcing? (Yes/No)**

Yes, The Company believes in the principle of sustainable sourcing, recognising its significant contribution to the responsible operations of the business. The company's sourcing model is firmly established and robust, complemented by a well-secured supply chain process.

- If yes, what percentage of inputs were sourced sustainably?**

100%

- Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.**

**(a) Plastics (including packaging)**

The company has implemented a strategic action plan to adhere to the Plastic Waste Management Rules of 2016, as periodically updated under EPR regulations. In line with this, the company has engaged waste management agencies authorised by the CPCB to collaborate with urban local bodies and waste collector communities. This collaboration aims to enhance the collection, segregation, and recycling of plastic waste. The process encompasses activities such as waste collection and segregation, establishment of dry waste collection centres, waste disposal mechanisms, recycling, and fostering awareness about Plastic Waste Management.

**(b) E-waste**

BCL collaborates with accredited e-waste handlers for the disposal of electronic waste. The company duly receives certificates of disposal and recycling from the respective e-waste vendors.

**(c) Hazardous waste**

The company recognises the importance of effective waste management in safeguarding the environment. It ensures that its hazardous waste is conveyed to approved vendors, who dispose of the waste using suitable methods in compliance with relevant laws and regulations. The company also provides the necessary documentation to the State Pollution Control Board (SPCB) as required.

**(d) other waste.**

Not Applicable

- Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.**

Yes, Extended Producer Responsibility (EPR) is applicable on the Company and the waste collection plan is in line with Pollution Control Board norms.

## Leadership Indicators

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

NIC Code	Name of Product / Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No) If yes, provide the web-link.
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No, The Company has not conducted Life Cycle Assessment for any of the products

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

Name of Product / Service	Description of the risk / concern	Action Taken
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Not Applicable

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Indicate input material	Recycled or re-used input material to total material	
	FY'2024-25	FY'2023-24
Water	100%	100%

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

Stakeholder group from whom complaint is received	FY'2024-25			FY'2023-24		
	Re-used	Recycled	Safely Disposed	Re-used	Recycled	Safely Disposed
Plastics (including packaging)	-	-	-	-	-	-
E-waste	-	-	-	-	-	-
Hazardous waste	-	-	-	-	-	-
Other waste	-	-	-	-	-	-

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
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Not Applicable

**Principle 3:**

Business should respect and promote the wellbeing of all employees, including those in their value chains

**Essential Indicators:****1. A. Details of measures for the well-being of employees:**

Category	% Of employees covered by										
	Total (A)	Health insurance		Accident insurance		Maternity Benefits		Paternity Benefits		Day Care facilities	
		No. (B)	% (B/A)	No.(C)	% (C/A)	No.(D)	% (D/A)	No. (E)	% (E/A)	No. (F)	% (F/A)
Permanent employees											
Male	283	146	51.59	130	45.93	0	0	0	-	0	-
Female	15	3	20	13	86.66	0	0	0	-	0	-
Total	298	149	50	143	47.98	0	0	0	-	0	-
Other than Permanent employees											
Male	0	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0

**b. Details of measures for the well-being of workers:**

Category	% Of employees covered by										
	Total (A)	Health insurance		Accident insurance		Maternity Benefits		Paternity Benefits		Day Care facilities	
		No. (B)	% (B/A)	No.(C)	% (C/A)	No.(D)	% (D/A)	No. (E)	% (E/A)	No. (F)	% (F/A)
Permanent Workers											
Male	516	135	26.16	202	39.14	0	0	0	0	0	0
Female	1	0	0	1	100	0	0	0	0	0	0
Total	517	135	26.11	203	39.26	0	0	0	0	0	0
Other than Permanent Workers											
Male	0	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0

**c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format-**

	<b>FY'2024-25</b>	<b>FY'2023-24</b>
iii) Cost incurred on wellbeing measures as a % of total revenue of the company	-	-

**2. Details of retirement benefits, for Current and Previous Financial Year.**

Benefits	FY'2024-25			FY'2023-24		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	85.23	98.45	Y	68.37%	94.18%	YES
Gratuity	84.89	96.71	N	74.35%	90.03%	YES
ESI	31.54	76.59	Y	14.52%	51.66%	YES
Others- please specify	0	0	NA	NIL	NIL	NIL

### 3. Accessibility of workplaces

Are the premises/offices of the Company accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the Company in this regard.

Yes, the premise is accessible to all differently abled persons and total there were 4 differently abled persons and company is providing them facilities for pensions and provide the work according to their roles and capabilities.

### 4. Does the Company have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Company has workmen compensation policies as per Disabilities Act, 2016

### 5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent Employees		Permanent Workers	
	Return to work rate	Retention Rate	Return to work rate	Retention Rate
Male	5	92%	20	98%
Female	1	98%	0	0
<b>Total</b>	<b>6</b>	<b>95%</b>	<b>20</b>	<b>98%</b>

### 6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

Case Details	Yes/No (If yes, then give details of the mechanism in brief)
Permanent workers	Yes for Permanenet Workers and Employees. The Company has a whistle blower policy and policy on workplace harassment in place which provides guidance to raise a complaint in case of any concerns. There are specified people to address the Complaints. All employee grievances are addressed appropriately through multiple channels. The Company has a Vigil Mechanism and Whistle-blower policy under which the stakeholders are encouraged to report violations of applicable laws and regulations and the Code of Conduct without fear of any retaliation.
Other than permanent workers	
Permanent employees	
Other than permanent employees	

### 7. Membership of employees and workers in association(s) or Unions recognised by the listed entity:

Category	FY'2024-25			FY'2023-24		
	Total employees / workers in respective category (A)	No. of employees / Workers in respective category, who are part of association (s) or Union (B)	% (B / A)	Total employees / Workers in respective category (C)	No. of employees / workers in respective category, who are part of association (s) or Union (d)	% (D / C)
<b>Total Permanent Employees</b>						
- Male						
- Female						
<b>Total Permanent Workers</b>						
- Male						
- Female						

NA

## 8. Details of training given to employees and workers:

Category	FY'2024-25					FY'2023-24				
	Total (A)	On health and safety measures		On skill upgradation		Total (D)	On health and safety measures		On skill upgradation	
		No. (B)	% (B/A)	No.(C)	%(C/A)		No. (E)	% (E/D)	No. (F)	%(F/D)
Employees										
Male	283	30	10.60	12	4.24	91	91	100	91	100
Female	15	0	0	0	0	12	12	100	12	100
Total	298	30	10.06	12	4.02	103	103	100	103	100
Workers										
Male	516	185	35.85	55	10.65	588	588	100	588	100
Female	1	0	0	0	0	01	01	100	01	100
Total	517	185	35.78	55	10.63	589	589	100	589	100

## 9. Details of performance and career development reviews of employees and workers:

Category	FY'2024-25			FY'2023-24		
	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)
<b>Employees</b>						
Male	283	30	10.60	91	91	100
Female	15	0	0	12	12	100
<b>Total</b>	<b>298</b>	<b>30</b>	<b>10.06</b>	<b>103</b>	<b>103</b>	<b>100</b>
<b>Workers</b>						
Male	516	185	35.85	588	588	100
Female	1	0	0	01	01	100
<b>Total</b>	<b>517</b>	<b>185</b>	<b>35.78</b>	<b>589</b>	<b>589</b>	<b>100</b>

## 10. Health and Safety Management System:

### a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?

Yes, BCL continues to strengthen its commitment to occupational health and safety through the development and implementation of a structured management system. This system is designed to ensure compliance with applicable legal requirements while fostering a safe and healthy work environment for all employees.

Recognizing that employee well-being is integral to operational excellence, the Company is focused on adopting industry best practices to proactively identify, assess, and mitigate risks. Safety protocols are embedded across all work activities, and regular training sessions are conducted to build awareness and reinforce safe behaviors.

Periodic internal audits and evaluations guide the implementation of corrective actions, ensuring continuous improvement. Initiatives such as Safety Week and targeted awareness programs further promote a culture of safety, encouraging active participation and feedback from employees at all levels.

### b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

BCL continues to advance its Environmental, Health, and Safety (EHS) practices through the adoption of a structured risk management framework. This framework is designed to systematically identify, assess, mitigate, and monitor EHS-related risks across all operational sites, with active participation from employees and workers.

As part of its proactive approach, the Company organizes regular health initiatives such as medical check-up camps including ECG, blood tests, dental screenings, and HIV & TB testing—to promote workforce well-being. Safety audits are conducted periodically to evaluate workplace hazards, and findings are used to inform targeted corrective actions.

To strengthen safety awareness, BCL conducts training sessions and interactive programs such as "Spot a Hazard" exercises and Safety Week celebrations. Hazard Identification and Risk Assessment (HIRA) is routinely carried out across facilities, encouraging both employees and workers to contribute to risk elimination. Additional safety mechanisms, including the

Work Permit system and Near Miss reporting, are in place to ensure timely identification and resolution of potential hazards. Regular inspections—daily, weekly, or monthly depending on operational risk levels further reinforce the Company’s commitment to maintaining a safe and sustainable work environment.

**c. Whether you have processes for workers to report work related hazards and to remove themselves from such risks. (Y/N)**

BCL continues to reinforce its commitment to workplace safety through structured mechanisms that empower employees and workers to proactively identify and report hazards. The Company has established clear procedures that allow individuals to withdraw from potentially unsafe conditions and report work-related risks without hesitation.

To encourage active participation, initiatives such as the “Spot a Hazard” exercise are regularly conducted, fostering a culture of vigilance and accountability. Comprehensive training

programs equip workers with the necessary knowledge to recognize hazards and take appropriate safety measures.

Workplace inspections are carried out at defined intervals—daily, weekly, or monthly—based on the nature of operations and associated risks. In addition, the Company has implemented an anonymous reporting system to ensure employees can report hazards, near-misses, and unsafe conditions without fear of retaliation. These efforts collectively support a safer, more responsive work environment and reflect BCL’s ongoing commitment to continuous improvement in occupational health and safety.

**d. Do the employees/ workers of the entity have access to non-occupational medical and healthcare services? (Yes/ No)**

Yes, The Company ensures that all employees, permanent workers, and their family members have access to medical and healthcare services that extend beyond occupational needs.

**11. Details of safety related incidents, in the following format:**

Safety Incident /Number	Category	FY’2024–25	FY’2023–24
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	0	0
	Workers	4	0
Total recordable work-related injuries	Employees	0	0
	Workers	0	1
No. of fatalities	Employees	0	0
	Workers	0	0
High consequence work-related injury or ill-health (excluding fatalities)	Employees	0	0
	Workers	0	0

**12. Describe the measures taken by the entity to ensure a safe and healthy workplace.**

In alignment with its Health and Safety Policy, BCL remains steadfast in its commitment to safeguarding the well-being of all employees and workers. The Company enforces comprehensive safety protocols aimed at minimizing operational risks and ensuring a secure work environment.

Regular fire safety and emergency evacuation drills are conducted to enhance preparedness across all levels of the organization. Periodic internal audits are undertaken, with detailed reports submitted for evaluation. These assessments inform the planning and implementation of corrective measures to continuously improve safety standards.

BCL also provides structured safety training programs to all personnel and actively promotes a culture of safety. Employees are encouraged to contribute to safety enhancements by sharing suggestions and feedback.



**13. Number of Complaints on the following made by employees and workers:**

Category	FY'2024-25			FY'2023-24		
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of the year	Remarks
Working Conditions	0	0	NA	0	0	NA
Health & Safety	0	0	NA	0	0	NA

**14. Assessments for the year:**

	% of plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%

**15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.**

NA

**Leadership Indicators****1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N).**

(Workers = Yes, Employees= Yes)

**2. Provide the measures undertaken by the entity to ensure payment of statutory dues by the value chain partners.**

Yes, the company ensures timely payment of statutory dues by the value chain partners.

**3. Provide the number of employees/workers having suffered grave consequences due to work-related injury/ill-health/fatalities (as reported in Q11 of Essential Indicators above), who are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:**

	Total No. of affected employees/workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY'2024-25	FY'2023-24	FY'2024-25	FY'2023-24
Employees	0	0	0	0
Workers	5	0	5	0

**4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)**

Yes

**5. Details on assessment of value chain partners:**

	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	NA
Working Conditions	NA

## 6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

BCL remains committed to upholding the highest standards of health, safety, and working conditions across its operations. In line with this commitment, targeted safety training programs have been implemented at the distillery unit to enhance awareness and preparedness among workers.

Mandatory training sessions have been conducted for all personnel, including those from value chain partners, focusing on operational safety protocols and emergency response. In addition, health check-up camps and wellness initiatives have been introduced to proactively monitor and support the well-being of the workforce.

## Principle 4: Business should respect the interests of and be responsive to all its stakeholders

### Essential Indicators:

#### 1. Describe the processes for identifying key stakeholder groups of the Company.

BCL acknowledges that its stakeholders both direct and indirect play a critical role in shaping the Company's ability to create long-term value. These relationships are built on mutual trust, transparency, and a shared understanding of priorities that contribute to sustainable growth.

The Company continues to refine its stakeholder engagement approach by identifying and collaborating with key groups, including suppliers, employees, government bodies, and regulatory authorities. Through ongoing dialogue and partnership, BCL aims to align its business objectives with stakeholder expectations, fostering inclusive and responsible value creation.

#### 2. List stakeholder groups identified as key for the Company and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as vulnerable & marginalised group (Yes/No)	Channels of communication (Emails, SMS, Newspapers, Pamphlets, Advertisements, Community Meetings, Notice Board, Website, Others)	Frequency of engagement (Annually, Half yearly, quarterly /others- please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Employee	No	Email, Notice Board	Annually, Need Basis and ongoing.	<ul style="list-style-type: none"> <li>• Learning and development</li> <li>• Well-being</li> <li>• Grievance redressal</li> <li>• Growth opportunities</li> </ul>
Suppliers	No	Email, Website and vendor Meetings.	Need basis	<ul style="list-style-type: none"> <li>• Quality</li> <li>• Local procurement</li> </ul>
Investors & Shareholders	No	Emails, Newspaper, Advertisement, Website and Notice Board.	Quarterly	<ul style="list-style-type: none"> <li>• Business performance</li> <li>• Regulatory procedures &amp; compliance</li> <li>• General updates</li> </ul>
Government and Regulators	No	Policy Intervention, Advocacy.	Need basis.	<ul style="list-style-type: none"> <li>• Taxation</li> <li>• Promotion</li> </ul>

## Leadership Indicators

- 1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.**

The company maintains a consistent and proactive interaction with its key stakeholders, facilitating the communication of its strategy and performance. The company is committed to ongoing communication and engagement to harmonise expectations. Regular updates on various developments are provided to the board, and their feedback is consistently sought.

- 2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.**

Yes, In the process of pinpointing pertinent issues for the company, both internal and external stakeholders were consulted to identify matters with substantial social or environmental implications. The company ensures that stakeholder inputs are incorporated into its processes and policies.

- 3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.**

The company constructs its Corporate Social Responsibility (CSR) on the principle that its business sustainability is indissolubly connected to the sustainable progression of the communities it serves and the environment in which it functions.

### Principle 5: Business should respect and promote human rights

#### Essential Indicators:

- 1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:**

Category	FY'2024-25			FY'2023-24		
	Total (A)	No. of employees /workers covered (B)	% (B / A)	Total (C)	No. of employees /workers covered (D)	% (D / C)
<b>Employees</b>						
Permanent	298	4	1.34	103	103	100
Other than Permanent	0	0	0	14	0	0
<b>Total Employees</b>	<b>298</b>	<b>4</b>	<b>1.34</b>	<b>117</b>	<b>103</b>	<b>88.03</b>
<b>Workers</b>						
Permanent	517	14	2.71	589	589	100
Other than Permanent	0	0	0	13	0	0
<b>Total Workers</b>	<b>517</b>	<b>14</b>	<b>2.71</b>	<b>602</b>	<b>589</b>	<b>97.84</b>

## 2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY'2024 – 25					FY'2023 – 24				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum wages		More than Minimum Wage	
		No. (B)	% (B/A)	No.(C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Permanent										
Male	283	0	0	283	100	91	0	0	91	100
Female	15	0	0	15	100	12	0	0	12	100
Other than Permanent										
Male	0	0	0	0	0	11	0	0	11	100
Female	0	0	0	0	0	03	0	0	03	100
Workers										
Permanent										
Male	516	0	0	516	100	588	0	0	588	100
Female	1	0	0	1	100	01	0	0	01	100
Other than Permanent										
Male	0	0	0	0	0	12	0	0	12	100
Female	0	0	0	0	0	01	0	0	01	100

## 3. Details of remuneration/salary/wages, in the following format:

### a. The details are provided below:

	Male		Female	
	Number	Median remuneration / salary / wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	3	3,45,000	0	-
Key Managerial Personnel	2	1,24,418	0	-
Employees other than BoD and KMP	58	77,043	13	24,760
Workers	269	71,135	2	15,416

### b. Gross wages paid to females as %of total wages paid by the entity, in the following format:

	FY 2024-25	PY 2023-24
Gross wages paid to females as % of total wages	2.73%	-

## 4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes, BCL has instituted a comprehensive Whistle-Blower Policy, with the Chairman of the Audit Committee designated to review concerns raised by employees through this confidential channel. In addition, the company has established a Workplace Harassment Policy that offers clear guidance to employees regarding the process for lodging complaints related to inappropriate conduct. To reinforce awareness and support among its workforce, BCL has also formed dedicated workmen awareness committees.

Responsibility for the resolution of such complaints is assigned to the respective department heads and the Head of Human Resources, ensuring an accountable and structured approach. BCL actively encourages all employees to report any concerns related to human rights violations, including harassment, victimisation, bullying, and discrimination in any form. The company is committed to ensuring that all such grievances undergo a formal investigation process and are resolved to the satisfaction of those affected, reflecting BCL's commitment to fostering a safe, respectful, and inclusive workplace environment.

## 5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

The company has constituted a dedicated Grievance Handling Committee, alongside accessible channels such as a suggestion box and a complaint register, to facilitate the effective redressal of employee concerns. In addition, BCL enforces a comprehensive Whistle-Blower Policy, with the Chairman of the Audit Committee responsible for reviewing issues raised through this confidential mechanism.

BCL has implemented a Workplace Harassment Policy that provides clear guidance for employees wishing to report inappropriate behaviour or harassment. The responsibility for investigating and resolving such complaints is assigned to the respective department heads and the Head of Human Resources, ensuring accountability and timely action. The company actively encourages employees to speak up about any matters related to human rights violations including harassment, victimisation, bullying, or discrimination of any kind by guaranteeing a transparent investigation process and working towards satisfactory resolutions.

## 6 Number of Complaints on the following made by employees and workers:

The details are provided below:

	FY'2024-25			FY'2023-24		
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of the year	Remarks
Sexual Harassment	0	0	None	0	0	None
Discrimination at workplace	0	0	None	0	0	None
Child Labour	0	0	None	0	0	None
Forced Labour/Involuntary Labour	0	0	None	0	0	None
Wages	0	0	None	0	0	None
Other Human rights related issues	0	0	None	0	0	None

## 7 Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	FY 2024-25	PY 2023-24
i) Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	0	0
ii) Complaints on POSH as a % of female employees / workers	0	0
iii) Complaints on POSH upheld	0	0

## 8 Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

BCL has established clear protocols to ensure the effective redressal of grievances. Individuals with concerns are encouraged to lodge their complaints through formal channels such as the complaint register and suggestion box. In addition, BCL's Whistle Blower Mechanism empowers any complainant to report issues related to discrimination or harassment directly to their immediate supervisor, the Head of Human Resources, or the Complaints Committee. These reports may be made using designated email addresses or contact details and can be submitted without any fear of retaliation or unfair treatment.

## 9 Do human rights requirements form part of your business agreements and contracts? (Yes/No)

No. However BCL systematically incorporates human rights provisions within its agreements and contracts when engaging contractual employees and workers. The company ensures that all service providers strictly comply with regulatory requirements, thereby preventing any form of discrimination, child labour, or forced labour. BCL also followed the payment of minimum wages and the maintenance of safe working conditions, affirming its commitment to ethical practices and the welfare of all workers within its operational ecosystem.

## 10 Assessment for the year:

	% of the Company's plants and offices that were assessed (by the Company or statutory authorities or third parties)
Child Labour	100
Forced Labour/Involuntary Labour	100
Sexual Harassment	100
Discrimination at workplace	100
Wages	100
Other- please specify	100

## 11 Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.

NA

### Leadership Indicators

#### 1. Details of a business process being modified / introduced as a result of addressing human rights grievances/ complaints.

NA

#### 2. Details of the scope and coverage of any Human rights due diligence conducted.

NA

#### 3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes, BCL ensures that its premises are fully accessible to all differently-abled individuals. Currently, the company employs four differently-abled persons and is committed to providing them with appropriate facilities, including pension benefits. BCL thoughtfully allocates work assignments that align with each individual's roles and capabilities, fostering an inclusive and supportive work environment where all employees can contribute meaningfully.

#### 4. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Sexual Harassment	NA
Discrimination at workplace	NA
Child Labour	NA
Forced Labour/Involuntary Labour	NA
Wages	NA
Others – please specify	NA

#### 5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

NA

**Principle 6:** Business should respect and make efforts to protect and restore the environment.

**Essential Indicators:**
**1. Details of total energy consumption (Mega Joules) and energy intensity, in the following format:**

Parameter	FY'2024-2025	FY'2023-24
<b>From renewable sources</b>		
Total electricity consumption(A) (Parali)	26,31,03,120	22,54,92,192
Total fuel consumption(B) (Biomass)	81,77,56,800	95,28,69,120
Energy consumption through other sources(C)	7,10,273	11,49,098
<b>Total energy consumed from renewable sources(A+B+C)</b>	<b>1,08,15,70,193</b>	<b>1,17,95,10,410</b>
<b>From non-renewable sources</b>		
Total electricity consumption(D) (Electricity Board PSPCL)	2,17,714	2,47,270
<b>Total fuel consumption(E) (Diesel)</b>	<b>6,76,229.4</b>	<b>7,68,036.6</b>
Energy consumption through sources (F)	NA	NA
<b>Total energy consumed from non-Renewable sources(D+E+F)</b>	<b>8,93,943.4</b>	<b>10,15,306.6</b>
<b>Total energy consumed (A+B+C+D+E+F)</b>	<b>1,08,24,64,136.4</b>	<b>1,18,05,25,716.6</b>
<b>Energy intensity per rupee of turnover</b> (Total energy consumed/Revenue from operations)	0.0524	0.0696
<b>Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP)</b> (Total energy consumed/Revenue from operations adjusted for PPP)	1.0826	1.4379
<b>Energy intensity in terms of physical output</b>	-	-
Energy intensity(optional)-the relevant Metric may be selected by the entity	-	-

Note: Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency: : No

**2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.**

NA

**3. Provide details of the following disclosures related to water, in the following format:**

Parameter	FY'2024-2025 (Current Financial Year)	FY'2023-24 (Previous Financial Year)
<b>Water withdrawal by source (in kiloliters)</b>		
(i) Surface water	590040	475953
(ii) Ground water	54952	104442
(iii) Third party water	-	-
(iv) Seawater/desalinated water	-	-
(v) Others	-	-
<b>Total volume of water withdrawal (in kilolitres) (i+ii+iii+iv+v)</b>	<b>644992</b>	<b>580395</b>
<b>Total volume of water consumption (in kilolitres)</b>	<b>644992</b>	<b>580395</b>
<b>Water intensity per rupee of turnover</b> (Total water consumption/Revenue From operations)	<b>0.0000312275</b>	<b>0.0000341961</b>

Parameter	FY'2024-2025 (Current Financial Year)	FY'2023-24 (Previous Financial Year)
<b>Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP)</b> (Total water consumption/Revenue From operations adjusted for PPP)	0.0006451606	0.0007064914
<b>Water intensity in terms of physical output</b>	-	-
<b>Water intensity</b> (optional) – the relevant metric may be selected by the entity	-	-

Note: Indicate if any independent assessment/ evaluation/assurance have been carried out by an external agency? (Y/N) If yes, name of the external agency. : No

#### 4. Provide the following details related to water discharged:

Parameter	FY2024	FY2023
<b>Water discharge by destination and level of treatment (in kilolitres)</b>		
(i) To Surface water	NIL	NIL
- No treatment	-	-
- With treatment – please specify level of treatment	-	-
(ii) To Groundwater	NIL	NIL
- No treatment	-	-
- With treatment – please specify level of treatment	-	-
(iii) To Seawater	NIL	NIL
- No treatment	-	-
- With treatment – please specify level of treatment	-	-
(iv) Sent to third-parties	NIL	NIL
- No treatment	-	-
- With treatment – please specify level of treatment	-	-
(v) Others	NIL	NIL
- No treatment	-	-
- With treatment – please specify level of treatment	-	-
<b>Total water discharged (in kiloliters)</b>	NIL	NIL

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

NA

#### 5. Has the Company implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

BCL is committed to full compliance with all environmental regulations applicable in the states where it operates. Achieving Zero Liquid Discharge (ZLD) forms a core component of the company's environmental strategy. BCL has deployed all necessary infrastructure and technologies to ensure that no liquid waste is released into the environment. Utilizing advanced treatment processes and innovative water recycling techniques, the company successfully recovers and reuses all water within its operations.

A comprehensive Zero Liquid Discharge policy has been instituted across all BCL facilities, supported by well-defined procedures that are rigorously implemented. This policy encompasses the entire network of operations, reflecting BCL's unwavering commitment to sustainable water management and environmental stewardship.



**6. Please provide details of air emissions (other than GHG emissions) by the Company, in the following format:**

Parameter	Unit	FY'2024-25	FY'2023-24
NOx	parts per million	0	0
SOx	parts per million	0	0
Particulate matter (PM)	mg/NM3	23.85	29.00
Persistent organic pollutants (POP)	Kg	0	0
Volatile organic compounds (VOC)	parts per million	0	0
Hazardous air pollutants (HAP)	parts per million	0	0
Others	-	0	0

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, independent assessment has been carried out by Punjab Pollution Control Board (PPCB). Punjab Pollution Control Board (PPCB) employs various methods and tools to monitor the air emission intensity of industries and conduct time to time audit of the infrastructure. These systems provide real-time data on the levels of various pollutants being emitted. The data from **Continuous Emission Monitoring**

**Systems (CEMS)** transmitted to the PPCB's central monitoring station, where it is analyzed to ensure compliance with prescribed standards and to ensure that industries operate within the prescribed air emission limits, thereby protecting public health and the environment.

**7. Provide details of greenhouse gas emissions (Scope1 and Scope 2 emissions) & its intensity, in the following format:**

Parameter	Unit	FY'2024-25	FY'2023-24
<b>Total Scope 1 emissions</b>	tCO2e	0	0
<b>Total Scope1 and Scope2 emission intensity per Rupee of turn over adjusted for Purchasing Power Parity (PPP)</b>	tCO2e	0	0
<b>Total Scope1 and Scope2 emission intensity in terms Of physical output</b>	tCO2e	0	0
<b>Total Scope 1 and Scope 2 emission intensity (Optional)</b>	tCO2e	0	0

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No

**8. Does the Company have any project related to reducing Green House Gas emission? If yes, then provide details.**

BCL demonstrates a strong commitment to environmental stewardship within its surrounding community. The company has initiated tree-planting activities around its factory premises, contributing to local ecological restoration and carbon sequestration efforts. Additionally, BCL utilises advanced, state-of-the-art machinery in its manufacturing processes, supporting operational efficiency while minimising greenhouse gas emissions. These initiatives form key components of the company's proactive strategy to reduce its environmental footprint and promote sustainable development in the regions where it operates.

**9. Provide details related to waste management by the Company, in the following format:**

Parameter	FY 2024-25	FY 2023-24
<b>Total Waste generated (in metric tonnes)</b>		
Plastic waste (A)	N/A	N/A
E-waste (B)	0	0.01 metric tonne
Bio-medical waste (C)	N/A	N/A
Construction and demolition waste (D)	N/A	N/A
Battery waste (E)	N/A	N/A
Radioactive waste (F)	N/A	N/A
Other Hazardous waste. Please specify, if any. (G)	0.01 metric tonne	0.01 metric tonne
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by Materials relevant to the sector)	N/A	N/A
<b>Total (A+B+C+D+E+F+G+H)</b>	<b>0.01 metric tonne</b>	<b>0.02 metric tonne</b>
<b>Parameter</b>		
<b>Waste intensity per rupee of turnover</b> (Total waste generated / Revenue from operations)	0.00	0.00
<b>Waste intensity per rupee of turn over adjusted for Purchasing Power Parity (PPP)</b> (Total waste generated / Revenue from operations Adjusted for PPP)	0.00	0.00
<b>Waste intensity in terms of Physical output</b>	-	-
<b>Waste intensity (optional)</b> – the relevant metric may be Selected by the entity	-	-
<b>For each category of waste generated, total waste recovered through recycling, re-using or Other recovery operations (in Metric tonnes)</b>		
<b>Category of waste</b>		
(i) Recycled	NIL	NIL
(ii) Re-used	NIL	NIL
(iii) Other recovery operations	NIL	NIL
<b>Total</b>	<b>NIL</b>	<b>NIL</b>
<b>For each category of waste generated, total waste disposed by nature of disposal method (in Metric tonnes)</b>		
<b>Category of waste</b>		
(i) Incineration	NA	NA
(ii) Landfilling	NA	NA
(iii) Other disposal operations	NA	NA
<b>Total</b>	<b>NA</b>	<b>NA</b>

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

NO, independent assessment/ evaluation/assurance has been carried out by an external agency. NO, independent assessment/ evaluation/assurance has been carried out by an external agency.

**10. Briefly describe the waste management practices adopted in your establishment. Describe the strategy adopted by your Company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.**

BCL's policy prioritizes the utilisation of damaged food grains such as rice, wheat, and maize as primary raw materials. This approach ensures near-complete utilisation of these grains with minimal waste generation. Any residual waste produced is fully biodegradable, supporting an environmentally sustainable production process.

In handling hazardous chemicals, BCL maintains strict controls by procuring such substances exclusively from licensed vendors. The company has implemented robust internal mechanisms for the isolated storage of these chemicals, restricting access strictly to authorised personnel. Furthermore, BCL is committed to reducing the use of hazardous and toxic chemicals within its products and manufacturing processes to enhance safety and promote environmental sustainability.

BCL places significant emphasis on the conservation of natural resources and the adoption of efficient waste management practices. Its plastic waste management processes fully comply with the Extended Producer

Responsibility (EPR) provisions outlined in the Plastic Waste Management (PWM) Rules, 2016. The company annually undertakes the collection, processing, and recycling of post-consumer multilayer and non-multilayer plastic packaging waste in accordance with guidelines established by the Central Pollution Control Board (CPCB). Notably, BCL's operations do not produce any hazardous waste, and all other waste generated remains within the permissible limits prescribed by the CPCB and State Pollution Control Boards (SPCBs).

- 11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:**

S. No.	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
Nil			

- 12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:**

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Nil					

- 13. Is the entity compliant with the applicable environmental law/regulations/guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection Act and rules there under (Y/N).**

If not, provide details of all such non-compliances, in the following format:

S. No.	Specify the law / regulation / guidelines which was not complied with	Provide details of the non-compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
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The company is in compliance with all the environmental regulations of the country. There have been no incidents of non-compliance related to the environment in FY 2024-25.

## Leadership Indicators

- 1. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):**

For each facility / plant located in areas of water stress, provide the following information:

- (i) Name of the area-NA
- (ii) Nature of operations – NA
- (iii) Water withdrawal, consumption and discharge in the following format:

Parameter	FY'2024-2025 (Current Financial Year)	FY'2023-24 (Previous Financial Year)
<b>Water withdrawal by source (kilolitres)</b>		
(i) Surface water	-	-
(ii) Groundwater	-	-
(iii) Third party water	-	-
(iv) Seawater / desalinated water	-	-
(v) Others	-	-
<b>Total volume of water withdrawal (in kilolitres)</b>	-	-

Parameter	FY'2024-2025 (Current Financial Year)	FY'2023-24 (Previous Financial Year)
<b>Total volume of water consumption (in kilolitres)</b>	-	-
<b>Water intensity per rupee of turnover</b> (Water consumed / turnover)	-	-
<b>Water intensity</b> (optional) – the relevant metric may be selected by the entity	-	-
<b>Water discharge by destination and level of treatment (in kilolitres)</b>		
(i) Into Surface water	-	-
- No treatment	-	-
- With treatment – please specify Level of treatment	-	-
(ii) Into Groundwater	-	-
- No treatment	-	-
- With treatment – please specify Level of treatment	-	-
(iii) Into Seawater	-	-
- No treatment	-	-
- With treatment – please specify Level of treatment	-	-
(iv) Sent to third-parties	-	-
- No treatment	-	-
- With treatment – please specify Level of treatment	-	-
(v) Others	-	-
- No treatment	-	-
- With treatment – please specify Level of treatment	-	-
<b>Total water discharged (in kilolitres)</b>	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. : No

## 2. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	Unit	FY'2024-2025	FY'2023-2024
<b>Total Scope 3 emissions</b> (Break-up of the GHG into CO <sub>2</sub> , CH <sub>4</sub> , N <sub>2</sub> O, HFCs, PFCs, SF <sub>6</sub> , NF <sub>3</sub> , if available)	-	-	-
<b>Total Scope 3 emissions per rupee of turnover</b>	-	-	-
<b>Total Scope 3 emission intensity</b>	-	-	-

Note: Indicate if any independent assessment, evaluation, or assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

NOT APPLICABLE

## 3. With respect to the ecologically sensitive areas reported in Question 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

BCL recognises the significant direct and indirect impacts its operations may have on local biodiversity, particularly in ecologically sensitive areas identified in its Essential Indicators. The company is committed to minimising these impacts through rigorous prevention and remediation efforts.

Before commencing any project, BCL undertakes comprehensive Environmental Impact Assessments (EIA) to identify potential effects on biodiversity and to formulate effective mitigation strategies. The company also implements habitat restoration projects aimed at rehabilitating areas affected by its operations, thereby facilitating the recovery and resilience of local ecosystems.

In addition, BCL develops and enforces water management plans designed to promote sustainable water use and prevent the depletion of aquatic habitats. The company actively collaborates with environmental organisations to support and advance biodiversity conservation programmes within the regions where it operates.

To ensure accountability and continual improvement, BCL has established a robust monitoring and reporting system that tracks the impacts of its activities on biodiversity, providing transparent updates on progress and identifying areas for enhancement.

Through these proactive measures, BCL remains steadfast in its commitment to environmental stewardship and sustainable development, consistently striving to harmonise its industrial operations with the preservation and enhancement of natural ecosystems to secure a positive environmental legacy for future generations.

**4. If the entity provided below taken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:**

Sr. No	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative
1.	BCL Industries has taken a significant initiative to produce ethanol exclusively from maize.	BCL Industries Limited's decision to utilise maize as the principal feedstock for its ethanol production exemplifies its strong commitment to sustainability and environmental stewardship. By focusing on this renewable agricultural resource, the company is actively contributing to the development of cleaner and greener energy solutions. This strategic choice not only supports sustainable production practices but also aligns with BCL's broader vision of fostering a more environmentally responsible future.	
2.	BCL has proactively taken initiatives to reduce the excessive usage of groundwater in its operations.	BCL is committed to minimizing excessive groundwater usage as part of its efforts to conserve vital water resources for future generations. This approach balances environmental stewardship with operational efficiency, ensuring that the company maintains effective processes while contributing positively to sustainable water management. By adopting responsible water use practices, BCL demonstrates its dedication to preserving natural resources and supporting long-term ecological sustainability.	
3.	BCL has installed a power generation plant that runs primarily on paddy straw (parali) as fuel. This facility utilizes abundant agricultural residue to produce renewable energy, supporting sustainable operations. The initiative helps reduce environmental issues related to paddy straw burning by providing an eco-friendly alternative. Through this biomass-powered plant, BCL contributes to lowering dependence on fossil fuels and cutting greenhouse gas emissions, demonstrating its commitment to environmental sustainability and resource efficiency.	BCL leverages paddy straw, an agricultural byproduct, as a renewable fuel source to support sustainable energy production and decrease dependence on fossil fuels. This initiative helps alleviate the environmental harm caused by conventional disposal methods like open burning, which significantly contributes to air pollution and greenhouse gas emissions. By converting paddy straw into a valuable energy resource, BCL actively promotes cleaner energy solutions and reinforces its commitment to environmental sustainability and air quality improvement.	

**5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.**

BCL has established a comprehensive Business Continuity and Disaster Management Plan designed to maintain critical operations during and after adverse events, thereby minimizing disruption to its business activities. The plan encompasses thorough risk assessments, clearly defined emergency response protocols, and well-structured recovery strategies. Key elements include robust data backup systems, alternative communication channels, and dedicated recovery teams to ensure operational resilience.

To reinforce readiness, BCL conducts regular training sessions and simulation drills aimed at equipping employees with the necessary skills and knowledge to respond effectively during emergencies. This proactive and systematic approach serves to protect the company's assets, safeguard employee welfare, and uphold stakeholder interests, facilitating swift recovery and sustained business continuity amidst unforeseen challenges.

**6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard?**

NA

**7. % of Value chain partners (by value of business done with such partners) that were assessed for Environmental Impacts?**

NA

**8. How Many green credits have been generated or produced**

a	By the listed entity	Nil
b	By the top ten ( in terms of value of purchase and sales respectively) value chain partners	NA

**Principle 7:**

**Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent.**

**Essential Indicators:**

**1. a. Number of affiliations with trade and industry chambers/associations.**

6

**b. List the top 10 trade and industry chambers/associations (determined based on the total members of such body) the Company is a member of/affiliated to.**

S. No.	Name of the trade and industry chambers/associations	Reach of trade and industry chambers/associations (State/ National)
1	All India Distillers Association, New Delhi	National
2	The Solvent Extractors' Association of India	National
3	Solvent Extractors, Association of Punjab	State
4	The Soyabean Processors Association Of India	National
5	Indian Vanaspati Producers' Association of India	National
6	Grain ethanol manufactures Association	National

**2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the Company, based on adverse orders from regulatory authorities.**

Name of the authority	Brief of the case	Corrective action taken
NA		

## Leadership Indicators

### 1. Details of public policy positions advocated by the Company:

S. No.	Public Policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/ No)	Frequency of Review by Board (Annually/ Half yearly/ Quarterly/Others- please specify)	Web Link, if available
NA					

## Principle 8: Businesses should promote inclusive growth and equitable development.

### Essential Indicators:

### 1. Details of Social Impact Assessments (SIA) of projects undertaken by the Company, based on applicable laws, in the current financial year.

Name and brief details of project	SIA Notification No	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
NA					

### 2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by the Company, in the following format:

S. No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In INR)
NA						

### 3. Describe the mechanisms to receive and redress grievances of the community.

BCL maintains consistent and meaningful engagement with the communities in which it operates, formulating strategies that address local concerns while prioritising the needs of each community. The company finalises its community development initiatives only after conducting thorough stakeholder engagement and comprehensive needs assessments. This approach ensures a deep understanding of specific community requirements, enabling BCL to design and implement effective and relevant programmes that create sustainable positive impacts.

### 4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY'2024-2025	FY'2023-2024
Directly sourced from MSMEs/small producers	-	-
Sourced directly from within the district and neighbouring districts.	-	-

**5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or worker employed on a permanent or non-permanent/on contract basis) in the following locations, as % of total wage cost.**

Location	FY 2024-25	PY 2023-24
<b>Rural</b>		
iii) % of Job creation in Rural areas	55%	32.48%
<b>Semi-urban</b>		
iii) % of Job creation in Semi-urban areas	-	-
<b>Urban</b>		
iii) % of Job creation in Urban areas	45%	67.52%
<b>Metropolitan</b>		
iii) % of Job creation in Metropolitan areas	-	-

(Place to be categorized as per RBI Classification System – rural / semi-urban / urban / metropolitan)

### Leadership Indicators

**1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):**

Details of negative social impact identified	Corrective action taken
NA	

**2. Provide the following information on CSR projects undertaken by the Company in the designated aspirational districts as identified by government bodies:**

S. No.	State	Aspirational District	Amount spent (In INR)
NA			

**3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized/vulnerable groups?**

No such Policies

**(b) From which marginalized/vulnerable groups do you procure?**

NA

**(c) What percentage of total procurement (by value) does it constitute?**

NA

**4. Details of the benefits derived and shared from the intellectual properties owned or acquired by the Company (in the current financial year), based on traditional knowledge:**

S. No.	Intellectual Property based on traditional knowledge	Owned/ Acquired (Yes/ No)	Benefit shared (Yes/No)	Basis of calculating benefit share
NA				

**5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.**

Name of the authority	Brief of the case	Corrective action taken
NA		



## 6. Details of beneficiaries of CSR Projects:

S. No.	CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized group
1.	Construction of 'Dharamshala' at AIIMS, Bathinda	80	100%
2.	Construction for sports activities	35	100%
3.	Paying school fees for poor children	14	100%

### Principle 9:

**Businesses should engage with and provide value to their consumers in a responsible manner**

#### Essential Indicators:

### 1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

BCL has established a robust consumer grievance redressal mechanism designed to facilitate easy and effective communication with its customers. The company provides a toll-free number and an official email address, both prominently displayed on product labels and the BCL website, enabling consumers to submit complaints, inquiries, or feedback conveniently.

Upon receiving consumer communications, BCL promptly engages in detailed discussions to thoroughly understand and address the expressed concerns, ensuring timely and satisfactory resolution. For technical or product-specific queries, the company communicates clear estimated turnaround times. Complaints are efficiently escalated to designated local area representatives to enable swift action and resolution. Where necessary, BCL provides product replacements to uphold customer satisfaction and reinforce its commitment to service excellence.

### 2. Turnover of products and/services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	
Safe and responsible usage	100%
Recycling and/or safe disposal	

### 3. Number of consumer complaints in respect of the following:

	FY'2024-25		Remarks	FY'2023-24		Remarks
	Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
Data privacy	0	0	None	0	0	None
Advertising	0	0	None	0	0	None
Cyber-security	0	0	None	0	0	None
Delivery of essential services	0	0	None	0	0	None
Restrictive Trade Practices	0	0	None	0	0	None
Unfair Trade Practices	0	0	None	0	0	None
Other	0	0	None	0	0	None

### 4. Details of instances of product recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls	-	-
Forced recalls	-	-

**5. Does the Company have a framework/policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.**

No

**6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty/action taken by regulatory authorities on safety of products/services.**

NA

**7. Provide the following information relating to data breaches:**

	Provide the following information relating to data breaches:
a. Number of instances of data breaches along-with impact	
b. Percentage of data breaches involving personally identifiable information of customer	NA
c. Impact, if any, of the data breaches	

## Leadership Indicators

**1. Channels/platforms where information on products and services of the Company can be accessed (provide web-link, if available).**

Website of the Company: <https://www.bcl.ind.in/about-us> Stakeholder can reach out to below mentioned web page to get more information about specific business.

1. Distillery: <https://www.bcl.ind.in/business-distillery>
2. Edible Oil: <https://www.bcl.ind.in/business-edible-oil>
3. Real-Estate: <https://www.bcl.ind.in/business-real-estate>

**2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.**

BCL has undertaken a series of proactive initiatives to educate and inform consumers about the safe and responsible use of its products and services, underscoring the company's commitment to consumer safety and responsibility.

These measures include the launch of comprehensive educational campaigns that leverage multiple channels such as social media platforms, the company website, brochures, and advertisements to reach a wide audience with vital safety information.

The company has also implemented clear and informative product labelling, ensuring that all packaging prominently features easy-to-understand usage instructions, safety precautions, and product benefits to guide consumers effectively.

To further enhance consumer understanding, BCL organises workshops and seminars that provide hands-on demonstrations and detailed guidance on proper product use and handling. Complementing these efforts, the company has established dedicated customer support services, including hotlines and online chat options, to address consumer inquiries and offer real-time assistance.

BCL additionally maintains a dedicated section on its website featuring a variety of educational resources such as instructional videos, informative articles, frequently asked questions (FAQs), and safety tips related to its products and services.

To ensure continuous improvement and alignment with consumer needs, the company has implemented feedback mechanisms that actively gather insights from users, enabling BCL to refine and enhance its educational initiatives.

Collectively, these initiatives reflect BCL's steadfast dedication to promoting the safe, effective, and responsible utilisation of its offerings, thereby maximising benefits to consumers while minimising potential risks.

**3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.**

BCL has established proactive communication channels to promptly inform consumers about any risks related to the disruption or discontinuation of essential services. The company utilises multiple platforms—including email, SMS, and social media—to ensure timely and effective dissemination of information. By maintaining these robust communication mechanisms, BCL demonstrates its commitment to transparency and consumer awareness, enabling customers to stay informed and prepared for any potential service changes.

**4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products/services of the entity, significant locations of operation of the entity or the entity as whole? (Yes/No)**

BCL goes beyond the regulatory requirements by providing comprehensive product information on its packaging. This includes detailed usage instructions to ensure safe and effective use, clear safety warnings highlighting potential hazards and proper handling practices, sustainability information that communicates the environmental impact and eco-friendly measures associated with the product, and, where applicable, thorough nutritional information to assist consumers in making informed choices. Additionally, packaging prominently displays customer support contact details, including hotlines and email addresses, facilitating easy access for queries and assistance.

To further elevate customer satisfaction, BCL conducts extensive consumer satisfaction surveys annually across key locations of operation. These surveys cover diverse aspects such as product quality, customer service, and overall user experience. Employing a mixed methodology—including online surveys, direct feedback forms, and focus group discussions—the company gathers valuable insights that guide continuous improvement efforts.

The key findings from these surveys inform strategic initiatives in product development, customer service enhancements, and operational optimizations. In response to consumer feedback, BCL has implemented various improvements and innovations to better align its offerings with customer needs and expectations.

By exceeding mandatory disclosure requirements and actively engaging with consumers, BCL demonstrates its unwavering commitment to delivering high-quality products and exceptional customer satisfaction, fostering lasting trust and loyalty.